

Welcome to EyeonWater! Minnehaha Community Water has an automatic meter equipment at your location. Your water readings will now be recorded on an hourly basis and then once a day those readings will be transmitted in to the cell network where they will be posted to your account. You will have the capability to see your water usage using the Eye on Water customer portal.

1. Accessing your account

Enter your service or billing address ZIP/Postal Code. Enter your account number as it appears on your water bill. Don't	Service or Billing ZIP/Postal Code
2. Enter your account number as it appears on your water bill. Don't	
have a copy of your water bill? Contact your utility.	Account Number:
SAMPLE WATER BILL	Enter your Account Number
XXHW SHITH 123 MAIN STREET CONSUMP DIE BAIX COMENT COMMONS 0/11/2017 545:50 3. Enter and confirm your email address. Context Context Context	Some utilities use a customer number, others omit hypenes, training zeros and non-numeric characters. When in doubt, consult your utility to learn which number to use when creating an EyeOnWater account.
4. Create and confirm your password.	Next
5. Read and accept the Terms of Use . 6. Verify your email address in the confirmation email.	Already have an account? Sign in here.

Visit <u>www.eyeonwater.com/signup</u> on your computer using a supported web browser.

You will need to enter your zip code and your account number.

Your account number can be found on your on your billing statement. If your unable to find your account number. Please call the office and we will be able to provide you with your account number. The account number will contain a dash and will be in this format – 0000000-0 (ie 0000100-0)

2. Create a Login Account

Steps to Create an EyeOnWater Account	Full Name
1. Enter your service or billing address ZIP/Postal Code.	
 Enter your account number as it appears on your water bill. Don't have a copy of your water bill? Contact your utility. 	Email Address
SAMPLE WATER BILL	
CUSTORER NAME SERVICE LOCATION ACCOUNT NUMBER JOIPN SMITH 123 MAIN STREET (08050800) DVE BATE CURRENT CHARGES	Confirm Email Address
3. Enter and confirm your email address.	Password
4. Create and confirm your password.	
5. Read and accept the Terms of Use.	Password Strength
 verify your email address in the confirmation email. Enjoy using EyeOnWater! 	Confirm Password
Consider the App Store Google Play	There is the Terms of Use for this application and agree to the provisions.
	Next
	Already have an account? Sign in here.

Fill in your name and email address and create a password. Accept terms of agreement – click next.

Check your email for confirmation and click on the link back to the "Eye on Water" website. If you did not receive an email double check to make sure it didn't go into your Spam folder. After you have confirmed your account you will be able to use your user id (email address) & password to log in.

If you have more than one account that you want to attach to the same email address you will need to call the office and we will add the other accounts to your EyeOnWater account.



3. Main Account Screen

This is the main account screen. The top right shows a comparison of the last 7 days with the previous 7 days. The large graph shows daily usage for the current month. Top left indicates the leak alert area that you can set parameters. Bottom left gives information on reading frequency, last update and when the next update will occur.

4. Show Usage by Day

If you click on day it will show you the usage for that day. You can also use the arrows to toggle between days.



Click on the "?" for a tutorial video on how to navigate through the customer portal.



5. Hourly Water Usage

Clicking on hour and it will show you the hourly water usage for a certain day. You can use the arrows to look at various days. This chart is useful in showing a leak. No household without livestock should show continuous usage every hour of the day. If you do, something is probably leaking. Common culprits include dripping taps, hydrants or toilets running.

6. Set up Leak Notices

Regular service for a household – you would expect intermittent flow or usage – click on that.



onfigura	ation for	Paul/Tanya Schn	idt				
				Send an a	alert when		
Но	urly co	ontinuous fl	ow exceeds 10	gal/hr			
				Example Hi	storical Flow		
Gallons		A		, and the		day is	MAX: 800 gal
		2007	TYPE	2006	2	009	
(Linii 15	ALERIO		→

7. Set Alarm

n for Paul/Tomvo Sc

Enter your lowest flow to alarm at – here is showing to set at 10 gallons per hour or a little over a pint per minute – may not alarm a dripping tap, but would alarm a running toilet.

8. Email Notifications

Enter how you wish to be contacted. They can email or text, and at what frequency.



Send email notifications to

9. Preview your settings for alarms

Preview alert				
ert Settings		Notifications ()		
pe of flow	Intermittent	Start Reminder Stop		
ow Threshold	Maximum 10 gal/hr	Subject: Leak Alert for Paul/Tanya Schmidt [Start]		
eminder Frequency	Every other day	Message: In the past 24 hours, BEACON has detected base		
ert Status	Active	flow of xxx gal/hr which exceeds the maximum threshold of 10 gal/hr.		

Smartphone Users

There is an app for both iPhone and android available. Search "EyeonWater" in the Apple Store or Google Play Store.