

# Minnehaha Community Water, Corp.

Phone: 428-3374, or 1-800-584-9243

Fax: 428-3395 Email: [mcwcbilling@siouxvalley.net](mailto:mcwcbilling@siouxvalley.net)

[www.minnehahacommunitywater.com](http://www.minnehahacommunitywater.com)

All charges are to be figured on the even 1,000 gallons used. The minimum charge is payable EVERY MONTH after water is available to the premises, even if NO water is actually used. Payment of the minimum charge monthly guarantees your continued water rights.

## RESIDENTIAL RATE SCHEDULE

GALLONS USED	MONTHLY CHARGE	GALLONS USED	MONTHLY CHARGE
0	\$30.00	50,000	\$217.50
1,000	\$33.75	51,000	\$221.25
2,000	\$37.50	52,000	\$225.00
3,000	\$41.25	53,000	\$228.75
4,000	\$45.00	54,000	\$232.50
5,000	\$48.75	55,000	\$236.25
6,000	\$52.50	56,000	\$240.00
7,000	\$56.25	57,000	\$243.75
8,000	\$60.00	58,000	\$247.50
9,000	\$63.75	59,000	\$251.25
10,000	\$67.50	60,000	\$255.00
11,000	\$71.25	61,000	\$258.75
12,000	\$75.00	62,000	\$262.50
13,000	\$78.75	63,000	\$266.25
14,000	\$82.50	64,000	\$270.00
15,000	\$86.25	65,000	\$273.75
16,000	\$90.00	66,000	\$277.50
17,000	\$93.75	67,000	\$281.25
18,000	\$97.50	68,000	\$285.00
19,000	\$101.25	69,000	\$288.75
20,000	\$105.00	70,000	\$292.50
21,000	\$108.75	71,000	\$296.25
22,000	\$112.50	72,000	\$300.00
23,000	\$116.25	73,000	\$303.75
24,000	\$120.00	74,000	\$307.50
25,000	\$123.75	75,000	\$311.25
26,000	\$127.50	76,000	\$315.00
27,000	\$131.25	77,000	\$318.75
28,000	\$135.00	78,000	\$322.50
29,000	\$138.75	79,000	\$326.25
30,000	\$142.50	80,000	\$330.00
31,000	\$146.25	81,000	\$333.75
32,000	\$150.00	82,000	\$337.50
33,000	\$153.75	83,000	\$341.25
34,000	\$157.50	84,000	\$345.00
35,000	\$161.25	85,000	\$348.75
36,000	\$165.00	86,000	\$352.50
37,000	\$168.75	87,000	\$356.25
38,000	\$172.50	88,000	\$360.00
39,000	\$176.25	89,000	\$363.75
40,000	\$180.00	90,000	\$367.50
41,000	\$183.75	91,000	\$371.25
42,000	\$187.50	92,000	\$375.00
43,000	\$191.25	93,000	\$378.75
44,000	\$195.00	94,000	\$382.50
45,000	\$198.75	95,000	\$386.25
46,000	\$202.50	96,000	\$390.00
47,000	\$206.25	97,000	\$393.75
48,000	\$210.00	98,000	\$397.50
49,000	\$213.75	99,000	\$401.25

The rate is \$4.00 for each additional 1,000 gallons over 99,000.

Water rates are effective beginning with the January 1, 2020 billing date.

## Reminders

Meters are read on the last business day of the month. Statements are sent out on the following business day. If you do not receive your statement by the 5th please call our office. Send your payment with your payment slip by the 10th. Payments are due in our office by the 15th of each month. Payments not received by the 15th are considered delinquent and will be assessed a \$5.00 late fee. Two notifications are sent to delinquent accounts before disconnection for non-payment. Disconnect day is on or after the 15th of the month following the bill date. Underpayment on your account for more than 90 days, is a cause for disconnection.

## Payment Options

Pay online at our website:  
[www.minnehahacommunitywater.com](http://www.minnehahacommunitywater.com)  
 Payment by mail: 47381 248th St, Dell Rapids, SD  
 Payment by phone: 1-855-990-9492  
 Pay by ACH - Call our office to set this up  
 Pay at our office in person or at our drop box. Office location is 47381 248th St, Dell Rapids, SD 57022

## Eye on Water

### Do you want to see your water usage data?

Eye on Water is the solution for you! Eye on Water gives you direct access to your own water usage data and provides tools to help manage your water usage.

We suggest you create an eye on water account so you can see your hourly, daily & monthly water use. You can also set up leak alerts. A leak has to be going on a full 24 hours before you will get an alert.

MCWC staff periodically reviews unusual water use patterns, but it is ultimately the customer's responsibility to monitor their own account. Please take advantage of the leak alert feature with Eye On Water to receive the fastest notification of leaks.

You can find the website at <https://eyeonwater.net/signup>  
 After creating an account you can download an app through google play or the apple store.

## Frequently Asked Questions

### What is the hardness of the water?

We remove over 60% of the hardness so the water is around 190 ppm or 11 grains per gallon of hardness.

### What chemicals do you add to the water?

MCWC uses chloramine disinfection to make our water safe to drink.

### Why is my water discolored?

A repair could have been completed recently allowing air to enter the line, causing the milky look. Try running water to clear the milky look. If it does not get better please call the office and we will come out to flush the mainline.