



Minnehaha  
Community  
Water Corp.  
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#### Office:

Tanya Schmidt,  
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# HAPPY HOLIDAYS

## NEWSLETTER

Winter 2022 Issue

### Executive Director's Comments

#### Building for the Future

Water pumping rates for 2022 are on pace to pass the previous record, which was set in 2021. To keep up with the higher demand this summer, MCWC used our full allocation of Lewis & Clark water and ran both treatment plants, which highlights the need for additional treatment capacity.

MCWC is working with Big Sioux Community Water to find additional raw water supply and to build treatment and distribution capacity. Our share of the estimated cost of the project is over \$100 Million. Earlier this year the joint project was awarded \$34 Million of ARPA grant funding to apply to the treatment plant project. The project is now moving into the design process with construction planned for 2024. To prepare for the upcoming expenses, MCWC will be making adjustments to the water rate, and monthly minimums.

Construction for new customers remains strong and we expect to see continued demand for new rural residences. Projects are underway to build two new water towers. A 750,000 gallon tank will put in service this spring on the east side of Sioux Falls and a 250,000 gallon tank will be finished this summer south of Humboldt. Large water main line is planned between Hartford and Humboldt, but will be delayed due to high pipe prices. The cost of materials and supply issues are adding uncertainty to projects across the nation. Suppliers are having difficulty obtaining pumps, controls, and other electrical components.

The Lewis & Clark project received a significant amount of funding through ARPA and the Federal infrastructure bill. Plans are underway to connect the remaining members, with Madison receiving water in 2025. The focus has now shifted to expanding the treatment plant from 45 MGD to 60 MGD to keep up with growth across the region.

I would like to thank all of the MCWC staff for their efforts during the past year. They kept the water flowing at a record pace while planning for the future and dealing with major disruptions in the supply chain.

#### 2023 Rate Charts

If you would like a new rate chart please call or email your request and one can be sent to you. The charts can also be found online at our website.

Check out our website: [www.minnehahacommunitywater.com](http://www.minnehahacommunitywater.com)

## STAY TUNED

### Changes Coming Soon

We hope to go live with a new billing system in December.

Some of the upcoming changes that you will see are:

- Change in your account number format. If your current account number is 09144.00 the new account number will look like this 0914400-0. We will no longer be using a decimal point.
- New customer self service portal.
- Change in payment processor for debit/credit cards.
- New bill format

Please bear with us as we work through these changes. Thank you.

### WATER OUTAGES

Do we have the correct phone number on file for you?



Please make sure we have the right contact number for your account.

Call our office to let us know of any changes.



## Notice of Water Rate Increase

Following much discussion and careful consideration, the Board members voted to increase the water rates at the October 25, 2022 board meeting.

As you are probably aware, prices for most utilities, supplies, products, and materials have continued to rise across the country. The same reigns true for our operating expenses including the chemicals, materials and electrical costs needed to keep our water system running properly and efficiently.

The board's decision to approve this increase was not easily decided. Numerous things were considered during the discussion, including where the debt service payment (monthly minimum) needs to be at the completion of construction on the third treatment plant. The monthly minimum will increase \$10 for 2023. The board has opted to gradually increase the minimum each year instead of having a huge increase in 2026. The consumption charge per 1,000 was also reviewed and adjusted accordingly due to the rise in costs.

The rate increase will become effective on **January 1, 2023 billing**. A summary of the rate changes is set forth below.

Monthly Minimum: Meter Size	Current Rate	New Rate
3/4 inch	\$ 40.00	\$ 50.00
1 inch	\$ 50.00	\$ 60.00
1 1/2 inch	\$ 60.00	\$ 70.00
2 inch	\$ 70.00	\$ 80.00
3 inch	\$ 80.00	\$ 90.00

### Residential Rate Changes:

Consumption Charge: (per 1,000 gallons)	Current Rate	Consumption Charge: (per 1,000 gallons)	New Rate
0 – 25,000	\$ 4.50	0 – 10,000	\$ 4.50
26,000 and up	\$ 5.00	11,000 and up	\$ 5.00

### Farm Rate Changes:

Consumption Charge: (per 1,000 gallons)	Current	Consumption Charge: (per 1,000 gallons)	New Rate
0 – 10,000	4.50	0 – 10,000	4.50
11,000 – 500,000	3.50	11,000 – 99,000	4.00
500,001 and up	4.00	100,000 – 500,000	4.50
		500,001 and up	5.00

If you have any questions, please call during regular business hours Monday – Friday from 8am – 4:30 pm at 605-428-3374 or our email [ebilling@minnehahacommunitywater.com](mailto:ebilling@minnehahacommunitywater.com).